

To Our House Guests!!

Welcome!! We are pleased and honored to be chosen to care for your Friends. We will do our best to make the visit a pleasant one .

So that you can understand better just how thorough we will be:

- 1) Your Friends will receive a veterinary examination as part of our service upon admission to the facility. Dr. Bob will note any matters for your consideration. Your Friends will be weighed at entry and when you come to pick them up. If a medical situation occurs during their stay with us, we will attempt to notify you, if possible, and will treat the condition. You will be charged a reasonable fee for any services incurred.
- 2) All runs and kennels are sanitized and cleaned daily and/or immediately after a bowel or bladder movement has occurred.
- 3) Your Friends will be combed and curried daily with either your grooming accessories or our sanitized grooming accessories.
- 4) All food and water containers will be cleaned and sanitized daily. Water will be changed a minimum of three times daily so that your Friend will always have a fresh drink of water.
- 5) Treats provided by your or offered by us, with your approval, will be available throughout the day.
- 6) Soft, sanitized bedding will be provided for your Friend , if you do not bring them from your home.
- 7) If your Friends stay more than four days, a bath and crème rinse will be given at not extra charge.
- 8) If you wish to schedule a complete grooming during their stay, we will deliver and return your Friends to the facility for an \$8 additional fee. Simple comb outs will be done at no charge.
- 9) All Friends will be exercised daily in their outside runs, weather permitting.

#### Medical Requirements

As we do not wish to in any way cause your Friend to be exposed to any contagious diseases, Dr. Bob insists that all Friends staying with us have current verified vaccinations from a licensed veterinarian. Additionally , Dr. Bob strongly recommends a Parvo/Corona/ Kennel Cough booster if these vaccinations were given more than six months prior to the visit.

Village Veterinary Services (Dr. Bob) and Sensational Designs (Boarding and grooming, Mrs. Reynolds) have joined forces to form Village Pet Services. This combination now offers expanded quality services to Villagers and their beloved Friends.

Dr. Bob will continue his house call practice. The facility will provide a location for veterinary services including surgery, diagnostics, hospitalization and outpatient visits.

The facility is located behind O'Briens Restaurant at the Front Gate of Hot Springs Village. Simply continue up the hill .

Veterinary Care: 24 hour emergency veterinary service; diagnostics; house visits; home health; hospice care; allergy control systems.

Boarding , Grooming (two locations; Mrs. Reynolds at the facility and Bonnie Murdock , Village Groomers. Located at the TCA Cable facility.

We at Veterinary Pet Services (VPS) are dedicated to keeping your Friends health, happy, and looking great!! If you have to travel, consider the VPS facility your Friends home away from home. Dr. Bob is especially to offer a facility especially suited to our Senior Friends with special dietary or medical needs.

See you soon!! Village Veterinary Services 9224649

Sensational Designs Boarding and Grooming 9845045

Village Pet Services 9845045

Emergency Veterinary Care 9224649

Mobile tel 6260237